



PKWARE, Inc.
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PKWARE PK Protect Datastore Manager (DSM) 3rd Party Platform Versions - End of Life Notification

Nov 9, 2023

Dear PKWARE customer,

PKWARE is committed to delivering effective, seamless, and innovative security solutions to our customers. As we continue to innovate and enhance our platform to address evolving customer needs, we often adopt new technologies, leverage incremental tools, and modify aspects of the platform. To ensure optimal satisfaction regarding functionality, interoperability and support we periodically need to discontinue older, outdated or versions of our products and 3rd party platforms that become incompatible. Products that have reached the end of their useful life will enter the PKWARE End of Life process.

This PKWARE End of Life (EOL) notification pertains to PK Protect DSM discontinuing support of the following 3rd party products, which have already reached their EOL date as specified by their respective vendors.

Product	EOL Version(s)	Notification Date (Start of notification period)	End of Life Date (End of notification period)
RDBMS and Packaged Apps			
Oracle DB	10.1, 11.1	November 11, 2022	May 12, 2023
Oracle DB	12c	November 9, 2023	November 9, 2023
PostgreSQL	10	November 9, 2023	November 9, 2023
Splice Machine	HBase Splice on HDP 2.6	November 9, 2023	November 9, 2023
DB2 AIX	10.5	November 9, 2023	November 9, 2023
Teradata	16.20	November 9, 2023	November 9, 2023
Redis	6.0.9	November 9, 2023	November 9, 2023
MySQL	5.7	November 9, 2023	November 9, 2023
PostgreSQL	11	November 9, 2023	November 9, 2023
AWS RDS			
Oracle DB	11.2, 12c	November 11, 2022	May 12, 2023
Aurora PostgreSQL	10.6, 10.7	November 9, 2023	November 9, 2023
PostgreSQL	10	November 9, 2023	November 9, 2023
Metadata Discovery			
Oracle DB	11.2, 12c	November 11, 2022	May 12, 2023
HDFS	CDH 5.x, 6.x / HDP 2.x, 3.x	November 11, 2022	May 12, 2023
Hive	1.1, 1.2	November 11, 2022	May 12, 2023
PostgreSQL	10	November 9, 2023	November 9, 2023
PostgreSQL	11	November 9, 2023	November 9, 2023
HBase			
HBase	CDH 5.x, 6.x / HDP 2.x, 3.x HBase 1.1.2, 1.2.0, 2.0.2	November 11, 2022	May 12, 2023

Hadoop			
Horton Works	HDP 2.x, 3.x	November 11, 2022	May 12, 2023
Cloudera	CDH 5.x, 6.x	November 11, 2022	May 12, 2023
Hive			
Hive	1.1, 1.2	November 11, 2022	May 12, 2023
Metadata Repositories			
Oracle DB	11.2, 12c	November 11, 2022	May 12, 2023
PostgreSQL	10	November 9, 2023	November 9, 2023
RDS PostgreSQL	10	November 9, 2023	November 9, 2023
MySQL	5.7	November 9, 2023	November 9, 2023
PostgreSQL	11	November 9, 2023	November 9, 2023
Data Subject Rights and Privacy			
Oracle DB	11.2, 12c	November 11, 2022	May 12, 2023
Hive	1.1, 1.2	November 11, 2022	May 12, 2023
PostgreSQL	10	November 9, 2023	November 9, 2023
RDS PostgreSQL	10	November 9, 2023	November 9, 2023
Teradata	16.2	November 9, 2023	November 9, 2023
MySQL	5.7	November 9, 2023	November 9, 2023
PostgreSQL	11	November 9, 2023	November 9, 2023
NoSQL			
MongoDB	4.2	November 9, 2023	November 9, 2023
Couchbase	6.6	November 9, 2023	November 9, 2023
Cassandra	Apache 3.11	November 9, 2023	December 31, 2023
Supported OS (for Controller)			
CentOS	8	November 9, 2023	November 9, 2023

EOL Terms and Definitions

During the EOL notification period:

- Customers are encouraged to migrate to the new supported version, if available
- Product support will be provided through standard PKWARE methods like the helpdesk, knowledgebases, FAQs, website as well as access to previously released patches
- The product referenced in the EOL notification will no longer receive feature, product or platform enhancements or expansion
- Support cases may be opened, and guidance will be provided. Bug fixes will be evaluated on a case-by-case basis and limited to critical security patches that will be addressed at PKWARE's discretion

At the conclusion of the EOL notification period:

- The designated product or version will be officially retired and will no longer receive updates, bug fixes, patches, or support of any kind from PKWARE

- Support cases may be opened, and guidance will be provided, however new patches to products that have reached an EOL status will not be produced
- If you call the helpdesk, we cannot open a new support case. Instead, we will direct you to the replacement product, if applicable.

Replacement Products

Replacement products are available through the respective 3rd party vendors

To learn more about the PKWARE End of Life process or to view the Supported Platforms list, please visit our customer support portal at: <https://support.pkware.com> or contact PKWARE Support.