Certificate Delivery Server End of Life/End of Service Announcement

Date of Issuance	January 15, 2016
Subject	End of Life/End of Service Announcement
Sales End	12/31/2015
Support Ends	March 15, 2016
Product Area	PKWARE Digital Certificate Delivery Server
Activities Affected	Product Manufacturing, Sales, Support and Maintenance
Products Affected	SecureZIP for Windows Desktop Enterprise Edition

End of Life Procedure

Purpose of Document: The purpose of this document is to advise PKWARE, Inc. customers of the End of Life and End of Service for certain versions, releases, or modifications of PKWARE products or services.   This announcement provides information on the upcoming discontinuation of the PKWARE Digital Certificate Delivery Server provided through the COMODO/PKWARE Certificate Authority. This change affects customers using SecureZIP for Windows Desktop with X.509 digital certificates issued from the PKWARE Digital Certificate Delivery Server. This notice follows the recent end of certificate sales and services that took effect on 12/31/2015.

Detailed Description: PKWARE, Inc. has ended all manufacturing, sales, support and maintenance for COMODO/PKWARE Digital Certificate Services. At the end of this time period, PKWARE, Inc. will have no further obligation to respond to customer inquiries on products reaching End of Service status. Any previously published support information regarding the EOL/EOS product will continue to be available through various automated support services, including the World Wide Web at http://www.pkzip.com/support.

Product Migration Guidelines:
PKWARE advises customers that an alternative product solution is available for the affected products. The recommended replacement product is Smartcrypt, new from PKWARE. Smartcrypt provides integrated, transparent key management, avoiding complications of certificate issuance, exchange and renewal. Key management is simplified with Smartcrypt with the introduction of Smartkeys. Smartcrypt and Smartkeys are available for mobile, Mac, Windows, IBM I and z/OS platforms.

At the end of this service period PKWARE, Inc. will no longer support or maintain any of the certificate delivery server functions including, issue, renewal, and revocation of COMODO/PKWARE-issued digital certificates.

Response:
No response to this announcement is required. Please address any questions you may have via our online support request form at http://www.pkzip.com/support/ or call (937) 847-2687.