PKZIP/SecureZIP for Windows End of Life/End of Service Announcement

Date of Issuance	August 1, 2008
Subject	End of Life/End of Service Announcement
Sales End	Immediately
Support Ends	July 31, 2009
Product Area	PKZIP/SecureZIP for Windows Desktop Products
Activities Affected	Product Manufacturing, Sales, Support and Maintenance
Products Affected	PKZIP/SecureZIP for Windows 6.x, 7.x, 8.x

End of Life Procedure

Purpose of Document: The purpose of this document is to advise PKWARE, Inc. customers of the End of Life and End of Service for certain versions, releases, or modifications of the *PKZIP for Windows Desktop and SecureZIP for Windows Desktop* products. It is important to note the distinction between *End of Life* and *End of Service*.

End of Life: The product(s) is no longer manufactured or sold. This is Phase I of product sun-setting.

End of Service: End of Service occurs after, or in conjunction with, the End of Life. End of Service means that support and maintenance are no longer provided for the identified product(s). This is Phase II of product sun-setting.

Detailed Description: PKWARE, Inc. has ended all manufacturing, sales, support and maintenance for versions 6.x, 7.x and 8.x of PKZIP for Windows Desktop and SecureZIP for Windows Desktop. PKWARE Product Management is providing customers with a **twelve (12) month notice before ending customer support and maintenance for PKZIP and SecureZIP products**. At the end of this time period, PKWARE, Inc. will have no further obligation to respond to customer inquiries on products reaching End of Service status. Any previously published support information regarding the EOL/EOS product will continue to be available through various automated support services**,** including the World Wide Web at http://www.pkzip.com/support.

Products Affected:

Product	Support Ends
PKZIP Suite V6.x	July 31, 2009
PKZIP Professional V6.x	July 31, 2009
PKZIP Suite V7.x	July 31, 2009
PKZIP Professional V7.x	July 31, 2009
PKZIP for Windows V8.x	July 31, 2009
PKZIP for Windows w/Email Module V8.x	July 31, 2009
PKZIP for Windows w/Admin and Email Module V8.x	July 31, 2009
SecureZIP for Windows V8.x	July 31, 2009
SecureZIP for Windows w/Admin Module V8.x	July 31, 2009
SecureZIP for Windows w/Admin and LDAP Module V8.x	July 31, 2009

Product Migration Guidelines:
PKWARE advises customers that a product upgrade is available for the affected products. The recommended product migration is to the latest PKZIP for Windows Desktop or SecureZIP for Windows Desktop version 12. Information on the latest release of PKZIP and SecureZIP for all platforms can be found online at http://www.pkzip.com/products/enterprise/products.html

At the end of the 12-month service period PKWARE, Inc. will longer support or maintain any of the PKZIP products identified for final End of Service status.

Response:
No response to this announcement is required. Please address any questions you may have via our online support request form at http://www.pkzip.com/support/ or call (937) 847-2687.