

**PKZIP/SecureZIP for Windows End of Life/End of Service Announcement**

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| <b>Date of Issuance</b>    | November 8, 2011                                      |
| <b>Subject</b>             | End of Life/End of Service Announcement               |
| <b>Sales End</b>           | Immediately   |
| <b>Support Ends</b>        | November 8, 2012                                      |
| <b>Product Area</b>        | PKZIP/SecureZIP for Windows Desktop Products          |
| <b>Activities Affected</b> | Product Manufacturing, Sales, Support and Maintenance |
| <b>Products Affected</b>   | PKZIP/SecureZIP for Windows 9.x                       |

**End of Life Procedure**

**Purpose of Document:** The purpose of this document is to advise PKWARE, Inc. customers of the End of Life and End of Service for certain versions, releases, or modifications of the *PKZIP for Windows Desktop and SecureZIP for Windows Desktop* products. It is important to note the distinction between *End of Life* and *End of Service*.

**End of Life:** The product(s) is no longer manufactured or sold. This is Phase I of product sun-setting.

**End of Service:** End of Service occurs after, or in conjunction with, the End of Life. End of Service means that support and maintenance are no longer provided for the identified product(s). This is Phase II of product sun-setting.

**Detailed Description:** PKWARE, Inc. has ended all manufacturing, sales, support and maintenance for versions 9.x of PKZIP for Windows Desktop and SecureZIP for Windows Desktop. PKWARE Product Management is providing customers with a **twelve (12) month notice before ending customer support and maintenance for PKZIP and SecureZIP products**. At the end of this time period, PKWARE, Inc. will have no further obligation to respond to customer inquiries on products reaching End of Service status. Any previously published support information regarding the EOL/EOS product will continue to be available through various automated support services, including the World Wide Web at <http://www.pkzip.com/support>.

**Products Affected:**

| <b>Product</b>                                    | <b>Support Ends</b> |
|---|---------------------|
| PKZIP for Windows V9.x – ALL DESKTOP EDITIONS     | November 8, 2012    |
| SecureZIP for Windows V9.x – ALL DESKTOP EDITIONS | November 8, 2012    |

**Product Migration Guidelines:**

PKWARE advises customers that a product upgrade is available for the affected products. The recommended product migration is to the latest PKZIP for Windows Desktop or SecureZIP for Windows Desktop version 11 or later. Information on the latest release of PKZIP and SecureZIP for all platforms can be found online at <http://www.pkzip.com/products/enterprise/products.html>

At the end of the 12-month service period PKWARE, Inc. will longer support or maintain any of the PKZIP products identified for final End of Service status.

**Response:**

No response to this announcement is required. Please address any questions you may have via our online support request form at <http://www.pkzip.com/support/> or call (937) 847-2687.