

PKZIP for Windows v5.0 End of Life/End of Service Announcement

Date of Issuance	November 30, 2004
Subject	End of Life/End of Service Announcement
Sales End	Immediately
Support Ends	May 31, 2005
Product Area	Windows Desktop
Activities Affected	Product Manufacturing, Sales, Support and Maintenance
Products Affected	PKZIP for Windows 5.0

End of Life Procedure

Purpose of Document: The purpose of this document is to advise PKWARE, Inc. customers of the End of Life and End of Service for certain versions, releases, or modifications of the *PKZIP for Windows* product. It is important to note the distinction between *End of Life* and *End of Service*.

End of Life: The product(s) is no longer manufactured or sold. This is Phase I of product sun-setting.

End of Service: End of Service occurs after, or in conjunction with, the End of Life. End of Service means that support and maintenance are no longer provided for the identified product(s). This is Phase II of product sun-setting.

Detailed Description: PKWARE, Inc. has ended all manufacturing, sales, support and maintenance for version 5.0 of PKZIP for Windows. PKWARE Product Management is providing customers with a **six (6) month notice before ending customer support and maintenance for PKZIP for Windows products**. At the end of this time period, PKWARE, Inc. will have no further obligation to respond to customer inquiries on products reaching End of Service status. Any previously published support information regarding the EOL/EOS product will continue to be available through various automated support services, including the World Wide Web at <http://www.pkzip.com/support>.

Products Affected:

Product	Support Ends	Successor Product
PKZIP for Windows 5.0	May 31, 2005	PKZIP for Windows 8.0

Product Migration Guidelines:

PKWARE advises customers running PKZIP versions that have been identified for final End of Service status to migrate to the latest release of this product. You are invited to purchase the latest version of the Windows products via the PKWARE Web Store via the following link: <http://www.pkzip.com/store/>

At the end of the 6-month service period PKWARE, Inc. will longer support or maintain any of the PKZIP for Windows products identified for final End of Service status.

Response:

No response to this announcement is required. Please address any questions you may have via our online support request form at <http://www.pkzip.com/support/> or call (937) 847-2687.