PKZIP® for zSeries v5.6
End of Life/End of Service Notification

Date of Issuance	May 1, 2009
Subject	End of Life/End of Service Notice
Sales End	Immediately
Support Ends	May 31, 2010
Product Area	IBM Mainframe
Activities Affected	Product Manufacturing, Sales, Support and Maintenance
Products Affected	PKZIP for zSeries v5.6 Standard Edition PKZIP for zSeries v5.6 Enterprise Edition PKZIP for zSeries v5.6 Secure Enterprise

End of Life Procedure

Purpose of Document:
The purpose of this document is to advise PKWARE, Inc. customers of the End of Life and End of Service for certain versions, releases, or modifications of the *PKZIP for zSeries* product. It is important to note the distinction between an *End of Life* and an *End of Service.*

End of Life (EOL): The product(s) is no longer manufactured or sold. This is Phase I of product sunsetting.

End of Service (EOS): End of Service occurs after, or in conjunction with, the End of Life. End of Service means that support and maintenance are no longer provided for the identified product(s). This is Phase II of product sunsetting.

Detailed Description:
PKWARE has ended all manufacturing and sales of version 5.6 of PKZIP for zSeries, effectively ending the life of the product immediately. This includes:

- PKZIP for zSeries v5.6 Standard Edition
- PKZIP for zSeries v5.6 Enterprise Edition
- PKZIP for zSeries v5.6 Secure Enterprise

PKWARE is providing customers with a **twelve (12) month notice before ending customer support and maintenance for PKZIP for zSeries for the products listed above**. At the end of this time period, PKWARE will have no further obligation to respond to customer inquiries on products reaching End of Life/End of Service status. Any previously published support information regarding the EOL/EOS product will continue to be available through various automated support services, including http://www.pkware.com/support.

Until May 31, 2010, PKWARE will continue to provide limited support for PKZIP for zSeries software according to the following schedule:

- Effective immediately, PKWARE no longer accepts new or add-on orders for PKZIP for zSeries version 5.6.
- Effective immediately, no new invoices will be generated for renewal maintenance for PKZIP for zSeries version 5.6 licenses; and payment for maintenance renewal for the listed products will no longer be accepted after May 31, 2009.

- Until May 31, 2010, customers will be provided support for *critical* ZIP compression and encryption issues only. Customers will be provided fixes or workarounds for known existing ZIP compression and encryption issues; and new fixes will be provided only for new compression or encryption issues impacting customers' *critical* production operations.

Product Migration Guidelines:
PKWARE advises customers running PKZIP versions that have been identified for EOL/EOS status to migrate to the latest release of this product. Information describing the latest release of PKZIP for all supported platforms can be found at http://www.pkware.com/software. Please contact your PKWARE representative for information regarding the newer versions and support offered for version upgrade migration.

Product	Support Ends	Upgrade Path
PKZIP for zSeries v5.6 Standard Edition	May 31, 2010	PKZIP for z/OS v9 Standard Edition
PKZIP for zSeries v5.6 Enterprise Edition	May 31, 2010	PKZIP for z/OS v9 Enterprise Edition
PKZIP for zSeries v5.6 Secure Enterprise	May 31, 2010	SecureZIP for z/OS v10 Standard Edition

At the end of the 12-month final service period, PKWARE will longer support or maintain any of the identified PKZIP for zSeries products identified for End of Service status.

Response:
No response to this notification is required. Please address any questions you may have by completing an online support request form at http://www.pkware.com/support or by calling the PKWARE Customer Service Center at (866) 583-1795.