

PKZIP MVS End of Service Notification

Subject: End of Services Notice

Product Information

Product Area: MVS – OS/390
Product: **PKZIP MVS**
Topic: Support

The Product Services Division (PSD) is providing customers with a six-month notice before ending customer support for PKZIP MVS. This is known as the End of Service (EOS) Procedure. At the end of this time period, ASCENT SOLUTIONS Inc. will have no obligation to respond to customer inquiries on products reaching the End of Service. All previously published support information regarding an EOS product will continue to be available through various automated support services, including the World Wide Web at <http://www.asizip.com>.

End of Service Procedure

Purpose of Document:

The purpose of this document is to advise ASCENT SOLUTIONS Inc. customers of the End of Service Procedure for the *PKZIP MVS* product. It is important to note the distinction between EOL and EOS procedures. In the event that a product reaches the End of Life Procedure, all previous versions of the product are removed from sales, support and marketing. In contrast, an EOS notice is used to inform customers of the removal of legacy product versions from the process, not the EOL of that product.

Products covered:

Product	Platform	Release	Support Status
PKZIP MVS	IBM MVS	2.22A	Ends 04/15/2002
PKZIP MVS	IBM MVS	2.22B	Ends 04/15/2002
PKZIP MVS	IBM MVS	2.22C	Ends 04/15/2002
PKZIP MVS	IBM MVS	2.51	Ends 04/15/2002
PKZIP MVS	IBM MVS	2.51A	Ends 04/15/2002

Product Migration Guidelines: The Product Services Division advises customers running these versions of PKZIP MVS to migrate to the latest version of this product.

Response: No response to this notification is required. Please address any questions you may have via email to "support@asizip.com".