

## Support for OpenVMS End of Life/End of Service Announcement

<b>Date of Issuance</b>	May 17, 2006
<b>Subject</b>	End of Life/End of Service Announcement
<b>Sales End</b>	Immediately
<b>Support Ends</b>	May 31, 2007
<b>Product Area</b>	PKZIP for OpenVMS
<b>Activities Affected</b>	Product Manufacturing, Sales, Support and Maintenance
<b>Products Affected</b>	PKZIP for OpenVMS version 2.10 – VAX and Alpha

### End of Life Procedure

**Purpose of Document:** The purpose of this document is to advise PKWARE, Inc. customers of the End of Life and End of Service for certain versions, releases, or modifications of PKWARE products. It is important to note the distinction between *End of Life* and *End of Service*.

**End of Life:** The product(s) is no longer manufactured or sold. This is Phase I of product sun-setting.

**End of Service:** End of Service occurs after, or in conjunction with, the End of Life. End of Service means that support and maintenance are no longer provided for the identified product(s). This is Phase II of product sun-setting.

**Detailed Description:** PKWARE, Inc. has ended all manufacturing and sales for all products running on the OpenVMS operating systems for VAX and Alpha processors. PKWARE Product Management is providing customers with a **twelve (12) month notice before ending customer support and maintenance for these PKWARE products**. At the end of this time period, PKWARE, Inc. will have no further obligation to respond to customer inquiries on these products reaching End of Service status. Any previously published support information regarding the EOL/EOS product will continue to be available through various automated support services, including the World Wide Web at [http://www.pkware.com/business\\_and\\_developers/support/](http://www.pkware.com/business_and_developers/support/)

### Products Affected:

Product	Support Ends
PKZIP for OpenVMS version 2.10 - VAX	May 31, 2007
PKZIP for OpenVMS version 2.10 - Alpha	May 31, 2007

### Product Migration Guidelines:

Customers are advised that no direct PKWARE product upgrade is required for the affected products **and full product support remains in affect for PKZIP products on other Operating platforms**. Information on the latest release of PKZIP Server and SecureZIP Server for all supported platforms can be found online at [http://www.pkware.com/business\\_and\\_developers/](http://www.pkware.com/business_and_developers/)

At the end of the 12-month service period PKWARE, Inc. will longer support or maintain any current PKWARE products on the OpenVMS operating system.

### Response:

No response to this announcement is required. Please address any questions you may have via our online support request form at [http://www.pkware.com/business\\_and\\_developers/support/](http://www.pkware.com/business_and_developers/support/) or call (937) 847-2687.