

Support for HP-UX on PA-RISC End of Life/End of Service Announcement

Date of Issuance	January 1, 2013
Subject	End of Life/End of Service Announcement
Sales End	Immediately
Support Ends	December 31, 2013
Product Area	PKZIP Server, SecureZIP Server, SecureZIP PartnerLink
Activities Affected	Product Manufacturing, Sales, Support and Maintenance
Products Affected	Products on HP-UX PA-RISC

End of Life Procedure

Purpose of Document: The purpose of this document is to advise PKWARE, Inc. customers of the End of Life and End of Service for certain versions, releases, or modifications of PKWARE products. It is important to note the distinction between *End of Life* and *End of Service*.

End of Life: The product(s) is no longer manufactured or sold. This is Phase I of product sun-setting.

End of Service: End of Service occurs after, or in conjunction with, the End of Life. End of Service means that support and maintenance are no longer provided for the identified product(s). This is Phase II of product sun-setting.

Detailed Description: PKWARE, Inc. has ended all manufacturing, sales, support and maintenance for all products running on the HP-UX operating system on the PA-RISC architecture. PKWARE Product Management is providing customers with a **twelve (12) month notice before ending customer support and maintenance for these PKWARE products**. At the end of this time period, PKWARE, Inc. will have no further obligation to respond to customer inquiries on products reaching End of Service status. Any previously published support information regarding the EOL/EOS product will continue to be available through various automated support services, including the World Wide Web at <http://www.pkware.com/support/>

Products Affected:

Product	Support Ends
SecureZIP Server for HP-UX PA-RISC (all versions)	December 31, 2013
PKZIP Server HP-UX PA-RISC (all versions)	December 31, 2013
SecureZIP Partner HP-UX PA-RISC (all versions)	December 31, 2013

Product Migration Guidelines:

Customers are advised that no direct PKWARE product upgrade is required for the affected products **and full product support remains in affect for these products on HP-UX Itanium**. Information on the latest release of PKZIP Server, SecureZIP Server and SecureZIP Partner for all platforms can be found online at <http://www.pkware.com>.

At the end of the 6-month service period PKWARE, Inc. will longer support or maintain any current PKWARE products on HP-UX PA-RISC.

Response:

No response to this announcement is required. Please address any questions you may have via our online support request form at <http://www.pkware.com/support/> or call (937) 847-2687.