

PKZIP/SecureZIP for IBM i/Series End of Life/End of Service Announcement

Date of Issuance	June 1, 2018
Subject	End of Life/End of Service Announcement
Sales End	Immediately
Support Ends	June 1, 2019
Product Area	PKZIP/SecureZIP for IBM i/Series Products
Activities Affected	Product Manufacturing, Sales, Support and Maintenance
Products Affected	PKZIP/SecureZIP for IBM i/Series 9.x, 10.x, 10.0.5

End of Life Procedure

Purpose of Document: The purpose of this document is to advise PKWARE, Inc. customers of the End of Life and End of Service for certain versions, releases, or modifications of the *PKZIP for IBM i/Series and SecureZIP for IBM i/Series* products. It is important to note the distinction between *End of Life* and *End of Service*.

End of Life: The product(s) is no longer manufactured or sold. This is Phase I of product sunsetting.

End of Service: End of Service occurs after, or in conjunction with, the End of Life. End of Service means that support and maintenance are no longer provided for the identified product(s). This is Phase II of product sun-setting.

Detailed Description: PKWARE, Inc. has ended all manufacturing, sales, support and maintenance for versions 9.x, 10.x, and 10.0.5 of PKZIP for IBM i/Series and SecureZIP for IBM i/Series. PKWARE Product Management is providing customers with a **twelve (12) month notice before ending customer support and maintenance for PKZIP and SecureZIP products.** At the end of this time period, PKWARE, Inc. will have no further obligation to respond to customer inquiries on products reaching End of Service status. Any previously published support information regarding the EOL/EOS product will continue to be available through various automated support services, including the World Wide Web at http://www.pkzip.com/support.

Products Affected:

Product	Support Ends
PKZIP for i5/OS Standard Edition V9.x	June 1, 2019
PKZIP for i5/OS Enterprise Edition V9.x	June 1, 2019
SecureZIP for i5/OS Standard Edition V10.x	June 1, 2019
SecureZIP for i5/OS Enterprise Edition V10.x	June 1, 2019
SecureZIP for i5/OS Standard Edition V10.0.5	June 1, 2019
SecureZIP for i5/OS Enterprise Edition V10.0.5	June 1, 2019
SecureZIP Partner for i5/OS V9.x, 10.x, 10.0.5	June 1, 2019

Product Migration Guidelines:

PKWARE advises customers that a product upgrade is available for the affected products. The recommended product migration is to the latest PKZIP for i5/OS or Smartcrypt for i5/OS Version 16.x. Information on the latest release of PKZIP and Smartcrypt for all platforms can be found online at http://www.pkware.com/software

At the end of the 12-month service period PKWARE, Inc. will longer support or maintain any of the PKZIP products identified for final End of Service status. Please address any questions you may have via our online support request form at http://www.pkzip.com/support/ or call (937) 847-2687.