

Support Center



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Welcome

The technical support team at PKWARE® is committed to providing you with first-class support. All of our customer support experts are trained to provide timely, accurate, valuable and professional service to help you resolve all of your technical issues.

Select the platform icon for the product you are having issues with from the options displayed to the right for valuable assistance from our support team including, FAQs, product announcements, product documentation and more.

	IBM z/OS	IBM i	UNIX / Linux	Windows Server	Windows Desktop	Mac OS	iOS	Android		Developer Resources
PKZIP / SecureZIP										SDK
ZIP Reader										
ZIP Application										APPNOTE
Keymaker										Keymaker

Quick Support Links

- [Request Tech Support Form](#)
- [Online Order Lookup](#)
- [Maintenance Renewal Form](#)
- [Report a Security Vulnerability](#)
- [Purchase PKWARE Software](#)
- [Remote Help Utilities](#)

Support Hours

Monday through Friday
8-6 Eastern Time Zone



Technical Support
937.847.2687

Customer Service
937.847.2374

Office availability
PKWARE will be closed Monday, December 25th in observance of the Christmas Day holiday.



	IBM z/OS	IBM i	UNIX / Linux	Windows Server	Windows Desktop	Mac OS	iOS	Android		Developer Resources
Smartcrypt Application										SDK
Smartcrypt Enterprise Manager										
Smartcrypt Application										
Smartcrypt TDE										

	Windows Desktop	Mac OS	iOS	Android
Viivo Application				
Admin Console				

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