

# Support Center



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**Welcome**

The technical support team at PKWARE® is committed to providing you with first-class support. All of our customer support experts are trained to provide timely, accurate, valuable and professional service to help you resolve all of your technical issues.

Select the platform icon for the product you are having issues with from the options displayed to the right for valuable assistance from our support team including, FAQs, product announcements, product documentation and more.

	IBM z/OS	IBM i	UNIX / Linux	Windows Server	Windows Desktop	Mac OS	iOS	Android		Developer Resources
PKZIP / SecureZIP										SDK
ZIP Reader										
ZIP Application										APPNOTE
Keymaker										Keymaker

**Quick Support Links**

- [Request Tech Support Form](#)
- [Online Order Lookup](#)
- [Maintenance Renewal Form](#)
- [Report a Security Vulnerability](#)
- [Purchase PKWARE Software](#)
- [Remote Help Utilities](#)

**Support Hours**

Monday through Friday  
8-6 Eastern Time Zone


Technical Support  
937.847.2687

Customer Service  
937.847.2374

**Office availability**



	IBM z/OS	IBM i	UNIX / Linux	Windows Server	Windows Desktop	Mac OS	iOS	Android		Developer Resources
Smartcrypt Application										SDK
Smartcrypt Enterprise Manager										
Smartcrypt Appliance										
Smartcrypt TDE										

	Windows Desktop	Mac OS	iOS	Android
Viivo Application				
Admin Console				

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