

# Support Center

## PKWARE Support Center

Smartcrypt			

PKZIP & SecureZip			

Other

Welcome
<p>The technical support team at PKWARE® is committed to providing you with first-class support. All of our customer support experts are trained to provide timely, accurate, valuable and professional service to help you resolve all of your technical issues.</p> <p>Select the platform icon for the product you are having issues with from the options displayed to the right for valuable assistance from our support team including, FAQs, product announcements, product documentation and more.</p>

Quick Support Links
<a href="#">Request Tech Support Form</a>
<a href="#">Online Order Lookup</a>
<a href="#">Maintenance Renewal Form</a>
<a href="#">Report a Security Vulnerability</a>
<a href="#">Purchase PKWARE Software</a>
<a href="#">Remote Help Utilities</a>
<a href="#">FTPS &amp; SFTP options for sending data to us securely</a>
<a href="#">FTP Server Info</a>

Support Hours
Monday through Friday 8-6 Eastern Time Zone
Technical Support 937.847.2687
Customer Service 937.847.2374
<b>Office availability</b> Closed February 18th for President's Day