

# Support Center

## PKWARE Support Center

| Smartcrypt |  |  |  |
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| PKZIP & SecureZip |  |  |  |
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| Other |  |
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| Welcome  |
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| <p>The technical support team at PKWARE® is committed to providing you with first-class support. All of our customer support experts are trained to provide timely, accurate, valuable and professional service to help you resolve all of your technical issues.</p> <p>Select the platform icon for the product you are having issues with from the options displayed to the right for valuable assistance from our support team including, FAQs, product announcements, product documentation and more.</p> |

| Quick Support Links   |
|---|
| <a href="#">Request Tech Support Form</a>                               |
| <a href="#">Online Order Lookup</a>                                     |
| <a href="#">Maintenance Renewal Form</a>                                |
| <a href="#">Report a Security Vulnerability</a>                         |
| <a href="#">Purchase PKWARE Software</a>                                |
| <a href="#">Remote Help Utilities</a>                                   |
| <a href="#">FTPS &amp; SFTP options for sending data to us securely</a> |
| <a href="#">FTP Server Info</a>   |

| Support Hours                               |
|---|
| Monday through Friday 8-6 Eastern Time Zone |
| Technical Support<br>937.847.2687           |
| Customer Service<br>937.847.2374            |
| <b>Office availability</b>                  |