

Support Center

PKWARE Support Center

Smartcrypt			

PKZIP & SecureZip			

Other	

Welcome
<p>The technical support team at PKWARE® is committed to providing you with first-class support. All of our customer support experts are trained to provide timely, accurate, valuable and professional service to help you resolve all of your technical issues.</p> <p>Select the platform icon for the product you are having issues with from the options displayed to the right for valuable assistance from our support team including, FAQs, product announcements, product documentation and more.</p>

Quick Support Links
Request Tech Support Form
Online Order Lookup
Maintenance Renewal Form
Report a Security Vulnerability
Purchase PKWARE Software
Remote Help Utilities
FTPS & SFTP options for sending data to us securely
FTP Server Info

Support Hours
Monday through Friday 8-6 Eastern Time Zone
Technical Support 937.847.2687
Customer Service 937.847.2374
Office availability