










# Support Center

## PKWARE Support Center

| Smartcrypt  |  |   |
|---|--|---|
| <br><b>SMARTCRYPT<br/>RELEASE NOTES</b>      | <br><b>SMARTCRYPT FOR<br/>WINDOWS</b> | <br><b>SMARTCRYPT<br/>LINUX/UT</b> |
| <br><b>SMARTCRYPT<br/>ENTERPRISE MANAGER</b> | <br><b>SMARTCRYPT FOR iOS</b>        | <br><b>SMARTCRYPT<br/>ANDROI</b>   |
| <br><b>SMARTCRYPT TDE</b>                  | <br><b>SMARTCRYPT<br/>FOR IBM i</b> | <br><b>SMARTCR<br/>FOR z/C</b>   |

| PKZIP & SecureZip   |   |   |
|---|---|---|
| <br><b>PKZIP &amp; SECUREZIP<br/>RELEASE NOTES</b> | <br><b>PKZIP &amp; SECUREZIP<br/>FOR WINDOWS</b> | <br><b>PKZIP &amp; SECL<br/>FOR LINUX/</b> |

|  |   |   |
|--|---|---|
|  <p><b>PKZIP &amp; SECUREZIP<br/>FOR WINDOWS SERVER</b></p> |  <p><b>PKZIP &amp; SECUREZIP<br/>FOR iOS</b></p>  |  <p><b>PKZIP &amp; SECUREZIP<br/>FOR ANDROID</b></p> |
|  |  <p><b>PKZIP &amp; SECUREZIP<br/>FOR IBM i</b></p> |  <p><b>PKZIP &amp; SECUREZIP<br/>FOR z/OS</b></p>    |

| Other  |  |
|--|--|
|  <p><b>APPLICATION<br/>NOTE</b></p> |  <p><b>KEYMAKER</b></p> |

**Welcome**

The technical support team at PKWARE® is committed to providing you with first-class support. All of our customer support experts are trained to provide timely, accurate, valuable and professional service to help you resolve all of your technical issues.

Select the platform icon for the product you are having issues with from the options displayed to the right for valuable assistance from our support team including, FAQs, product announcements, product documentation and more.

**Support Hours**

Monday through Friday 8-6 Eastern Time Zone

Technical Support 937.847.2687

Customer Service 937.847.2374

**Office availability**

PKWARE offices will be closed on July 4th for the Independence Day holiday.

#### Quick Support Links

[Request Tech Support Form](#)

[Online Order Lookup](#)

[Maintenance Renewal Form](#)

[Report a Security Vulnerability](#)

[Purchase PKWARE Software](#)

[Remote Help Utilities](#)

[FTPS & SFTP options for sending data to us securely](#)

[FTP Server Info](#)



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