










Support Center

PKWARE Support Center

| Smartcrypt | | |
|---|--|---|
|  SMARTCRYPT RELEASE NOTES |  SMARTCRYPT FOR WINDOWS |  SMARTCRYPT LINUX/UT |
|  SMARTCRYPT ENTERPRISE MANAGER |  SMARTCRYPT FOR iOS |  SMARTCRYPT ANDROI |
|  SMARTCRYPT TDE |  SMARTCRYPT FOR IBM i |  SMARTCR FOR z/C |

| PKZIP & SecureZip | | |
|---|---|---|
|  PKZIP & SECUREZIP RELEASE NOTES |  PKZIP & SECUREZIP FOR WINDOWS |  PKZIP & SECL FOR LINUX/ |

| | | |
|---|--|--|
|  <p>PKZIP & SECUREZIP FOR WINDOWS SERVER</p> |  <p>PKZIP & SECUREZIP FOR iOS</p> |  <p>PKZIP & SECUREZIP FOR ANDROID</p> |
| |  <p>PKZIP & SECUREZIP FOR IBM i</p> |  <p>PKZIP & SECUREZIP FOR z/OS</p> |

| Other | |
|---|---|
|  <p>APPLICATION NOTE</p> |  <p>KEYMAKER</p> |

Welcome

The technical support team at PKWARE® is committed to providing you with first-class support. All of our customer support experts are trained to provide timely, accurate, valuable and professional service to help you resolve all of your technical issues.

Select the platform icon for the product you are having issues with from the options displayed to the right for valuable assistance from our support team including, FAQs, product announcements, product documentation and more.

Support Hours

Monday through Friday 8-6 Eastern Time Zone

Technical Support 937.847.2687

Customer Service 937.847.2374

Office availability

PKWARE offices will be closed on July 4th for the Independence Day holiday.

Quick Support Links

[Request Tech Support Form](#)

[Online Order Lookup](#)

[Maintenance Renewal Form](#)

[Report a Security Vulnerability](#)

[Purchase PKWARE Software](#)

[Remote Help Utilities](#)

[FTPS & SFTP options for sending data to us securely](#)

[FTP Server Info](#)



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