Support Center

PKWARE Support Center.

Smartcrypt		
SMARTCRYPT RELEASE NOTES	SMARTCRYPT FOR WINDOWS	SMARTCRYP LINUX/UI
SMARTCRYPT ENTERPRISE MANAGER	SMARTCRYPT FOR iOS	SMARTCRYP ANDROI
SMARTCRYPT TDE	SMARTCRYPT FOR IBM i	SMARTCR FOR z/O

PKZIP & SecureZip		
PKZIP & SECUREZIP RELEASE NOTES	PKZIP & SECUREZIP FOR WINDOWS	PKZIP & SECU FOR LINUX/

PKZIP & SECUREZIP FOR WINDOWS SERVER	iOS PKZIP & SECUREZIP FOR iOS	PKZIP & SECU FOR ANDR
	PKZIP & SECUREZIP FOR IBM i	z/OS PKZIP & SECU FOR z/O

Other	
APPLICATION NOTE	KEYMAKER

Welcome

The technical support team at PKWARE® is committed to providing you with first-class support. All of our customer support experts are trained to provide timely, accurate, valuable and professional service to help you resolve all of your technical issues.

Select the platform icon for the product you are having issues with from the options displayed to the right for valuable assistance from our support team including, FAQs, product announcements, product documentation and more.

Support Hours

Monday through Friday 8-6 Eastern Time Zone

Technical Support 937.847.2687

Customer Service 937.847.2374

Office availability

Quick Support Links

- Request Tech Support Form
- Online Order Lookup
- Maintenance Renewal Form
- Report a Security Vulnerability
- Purchase PKWARE Software
- Remote Help Utilities
- FTPS & SFTP options for sending data to us securely
- FTP Server Info

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