

## **Customer Notice: PKZIP for VM Product End of Life**

**Subject: PKZIP for VM Product End of Life Notice**

**Product Area:** All PKZIP for VM products  
**Product:** PKZIP for VM, all versions  
**Topic:** End of Availability, End of Support

### **Purpose of Document**

The purpose of this document is to advise PKWARE, Inc., customers of the end-of-life (EOL) and all support for the PKZIP for VM product line. It is important to note the distinction between EOL and end-of-support (EOS) procedures. In the event that a product reaches the end-of-life, all versions of the product are removed from the distribution and support processes. (In contrast, an EOS notice is used to inform customers of the removal of specific product versions from support, not the end-of-life of that product.)

### **Products covered:**

| <b>Product</b> | <b>Platform</b> | <b>Release</b> | <b>Support Status</b> |
|----------------|-----------------|----------------|-----------------------|
| PKZIP for VM   | IBM VM          | All            | 2/28/2009             |

### **End of Product Life Procedure**

PKWARE Inc. herein provides customers with a 14-month end-of-life notice before ending support for all versions of PKZIP for VM. Support for PKWARE's PKZIP for VM products will be discontinued with all support ending by February 28, 2009. At the end of this time period, PKWARE, Inc. will no longer be obligated to respond to customer inquiries on any versions of the PKZIP for VM products. All previously published support information regarding this product will continue to be available via the World Wide Web at <http://www.pkware.com> for a period not exceeding two (2) years.

Until February 28, 2009, PKWARE Inc. will continue to provide limited support for PKZIP for VM software on the following schedule:

- Effective immediately, PKWARE, Inc. will no longer accept new orders for PKZIP for VM.
- Effective immediately, no new invoices will be generated for renewal maintenance for PKZIP for VM licenses. Payment for maintenance renewal will not be accepted after February 28, 2008.
- Until February 28, 2009, customers will be provided support for critical ZIP compression issues. Customers will be provided fixes or workarounds for known existing ZIP compression issues.

**Product Migration Guidelines:** PKWARE Inc. is not offering a replacement product for the IBM VM operating systems. No specific successor product for PKZIP for VM is available. However, PKZIP for VM users are encouraged to review the features available from either the PKZIP or SecureZIP families of products, available on IBM z/OS, IBM i5/OS, Windows and UNIX/Linux server, and Windows desktop as potential substitutes.

**Response:** No response to this notification is required. Please address any questions you may have via email to "support@pkware.com".